



# ***Tribal Insurance Processing System***

Date of Notice: November 28, 2012

Subject: Network Maintenance Schedule

Customer(s) Affected: TIPS

Dear Customer:

The National Finance Center (NFC) will be conducting critical network maintenance Saturday, December 1, 2012 at 9:00 a.m. CST, and expect to be completed no later than Sunday, December 2, 2012 at 7:00 p.m.\_CST. During this maintenance period TIPS will **not** be available.

Tribal Benefits Officers requiring *assistance with technical or billing inquiries* are asked to contact the TIPS Contact Center at **1-855-NFC-4GOV (1-855-632-4468)** or via the TIPS Requester Console.

*JKC*